

## Contents

<b>1</b>	<b>General information</b>	<b>1</b>
1.1	--- Change history ---	1
1.2	General notes on Maintenance Manuals	2
1.3	Cleaning engine	2
1.4	Engine number	2
1.5	Vehicle identification number	4
1.6	Vehicle data sticker	4
1.7	Warnings for high-voltage vehicles	5
<b>2</b>	<b>Preparations</b>	<b>11</b>
2.1	Vehicle: raising	11
2.2	Engine cover panel: removing and installing	13
2.3	Noise insulation: removing and installing	14
2.4	Window regulators: activating automatic open/close function	16
2.5	Vehicle diagnostic tester: connecting	16
<b>3</b>	<b>Maintenance</b>	<b>19</b>
3.1	Diesel particulate filter: reading out ash deposit volume	23
3.2	Emergency flare: fitted so it is visible from driver's seat or driver's entrance	24
3.3	Certificate of conformity (COC): checking COC is present in vehicle	24
3.4	Event memory: reading out	24
3.5	ERA-GLONASS: checking emergency call function	24
3.6	Emergency call function: checking status LED (must be green before delivery to customer)	25
3.7	Service interval display: resetting service event	26
3.8	Diagnostic work: performing	27
3.9	Transport mode: deactivating	27
3.10	Shipping mode: deactivating	28
3.11	Battery: reading out status	29
3.12	Vehicle diagnosis: completing	29
3.13	ECE towing bracket: checking (if fitted)	30
3.14	Vehicle identification numbers: checking numbers match and are embossed properly	30
3.15	Transport mode: checking activation and activating if necessary	31
3.16	Swerve assist and turn-off assist: activating in MMI	31
3.17	Battery: checking electrolyte level	32
3.18	Battery: connecting stationary battery charger (min. 30A, charging voltage max. 14.8 V on IV characteristic curve)	34
3.19	Battery: determining and recording state of charge (SOC)	36
3.20	Mirror hanger indicating defective battery: renewing battery on affected vehicles	38
3.21	Connected gateway: renewing emergency battery, telematics	39
3.22	Connectivity box: checking emergency battery, telematics	39
3.23	Brake fluid: changing	40
3.24	Brake fluid (vehicles older than 12 months): changing	45
3.25	Brake fluid: checking fluid level	46
3.26	Brake system: checking condition of brake hoses, and checking that caps are fitted on bleeder screws	46
3.27	Brake pads: checking thickness	47
3.28	Brake discs: checking for surface rust and operating brakes to clean if necessary	48
3.29	Parking brake: releasing	49
3.30	Tyres: checking condition, age and wear pattern, and checking and recording tread depth	49
3.31	Tyres: checking tyre pressures and adjusting if necessary	50
3.32	Tyres (except spare wheel): checking tyre pressures and adjusting to 3.5 bar if necessary	51
3.33	Tyre Pressure Loss Indicator: storing changed tyre pressures	52
3.34	Tyre repair kit: checking that set is complete, and checking and recording expiry date	52
3.35	Wheel bolts: tightening to specified torque	53



3.36	Axles (front and rear): checking components for play, secure attachment and damage, and checking protective boots	53
3.37	Suspension struts on front and rear axle: removing locking elements and correctly fitting bump stops	58
3.38	Engine, gearbox, final drive and steering: checking for leaks and damage	60
3.39	Vehicle (from below): checking for damage	60
3.40	Underbody: checking trim, wheel housing liners, side members and pipes/wiring for damage, and checking that they are properly secured	61
3.41	Roof insert for panoramic sliding sunroof: checking operation	62
3.42	Water drains - panoramic sliding sunroof: checking	62
3.43	Door hinges with separate door arrester: cleaning and lubricating	63
3.44	Windscreen/rear window washer system: checking spray pattern and adjusting if necessary	64
3.45	Wiper blades: checking for damage	68
3.46	Headlight washer system: checking operation	69
3.47	Service disconnect: checking for dirt and damage	69
3.48	Headlights: checking for correct adjustment	70
3.49	Headlights and reversing lights, brake lights, side lights, number plate lights, turn signals, hazard warning lights: checking operation	71
3.50	Luggage compartment lighting: checking operation	72
3.51	Cushions for outer head restraints in seat row 2: securing	72
3.52	Luggage compartment: removing protective film and felt pieces	72
3.53	Glove compartment light, interior lighting and reading light: checking operation	73
3.54	Horn: checking operation	73
3.55	Passenger airbag: checking key switch on/off and setting to "on"	74
3.56	Owner's literature: checking that all documents are present	74
3.57	Service Schedule: affixing vehicle data sticker	74
3.58	Owner's Manual: attaching vehicle data sticker	75
3.59	Readiness for sending and receiving information: establishing	75
3.60	Service Schedule: entering Delivery Inspection	76
3.61	Seat belts: checking retainers for latch plate and belt buckle, and checking locking action of automatic belt retractor	76
3.62	Vehicle interior: removing protective film (if present) and protective covers for seats	77
3.63	Vehicle interior: checking that it is clean and cleaning if necessary	77
3.64	Vehicle interior: removing any objects other than those protecting interior surfaces	77
3.65	Vehicle interior and exterior: checking for and documenting any damage	77
3.66	Instrument cluster: checking warning lamps	77
3.67	Warning triangle: checking availability	78
3.68	First-aid kit: checking and recording expiry date	78
3.69	Vehicle keys: checking operation and recording number of keys given to customer	78
3.70	Vehicle key: removing from ignition lock	78
3.71	Vehicle key(s), wheel covers and owner's literature: checking availability and recording number present	79
3.72	Sun visors: checking that they are folded up and folding up if necessary	79
3.73	Luggage compartment cover and sun blind: checking that they are rolled up and rolling up if necessary	79
3.74	Engine oil: draining	79
3.75	Engine oil: extracting	81
3.76	Engine oil: renewing oil filter	82
3.77	Engine oil: filling up	87
3.78	Engine oil: checking oil level and correcting if necessary	88
3.79	Spark plugs: renewing	89
3.80	Cooling system for high-voltage system: checking anti-freeze protection and coolant level, and correcting if necessary	93
3.81	Coolant level: checking (coolant level must reach at least top marking on coolant expansion tank)	97
3.82	Air quality package: renewing fragrance vials	101
3.83	Air filter: renewing filter element and cleaning housing	102

3.84	Rear final drive: changing gear oil	109
3.85	Rear final drive: changing ATF	109
3.86	Dust and pollen filter: renewing	109
3.87	Fuel filter: renewing	110
3.88	Plenum chamber and water drains: checking for dirt	114
3.89	Fuel filter: draining	115
3.90	Fuel tank: adding fuel additive	116
3.91	Reducing agent (AdBlue®): filling up tank completely	116
3.92	Vehicle doors: removing edge protection	121
3.93	Vehicle exterior: checking unprotected areas for dirt, and cleaning if necessary	121
3.94	Protective display films: removing if present	121
3.95	Vehicle exterior: removing protective film, if present	122
3.96	Vehicle: cleaning interior and exterior	122
3.97	Vehicle cover: checking position and correcting if necessary	122
3.98	Vehicle cover: removing according to manufacturer's instructions	122
3.99	Charging cable: checking that cable is present and complete	122
3.100	Charging system: checking that system is present and complete	122
3.101	Charging socket: checking for dirt and damage	123
3.102	Paintwork, trims, side windows and wiper blades: checking cleanliness	123
3.103	Body: checking vehicle paintwork for damage and corrosion from below and with bonnet, rear lid and doors open	123
3.104	High-voltage battery on electric vehicles and hybrid vehicles: determining and recording state of charge (SOC)	123
3.105	High-voltage battery on electric vehicles and hybrid vehicles: charging to a state of charge (SOC) of 3/4 according to manufacturer's instructions	124
3.106	High-voltage battery: charging	124
3.107	High-voltage battery: checking state of charge (recommendation: approx. 80% when delivering to customer)	124
3.108	Vehicles parked outdoors: locking	124
3.109	Road test	124
3.110	Stock vehicles: observing measures specified in maintenance table for stock vehicles (see "Before handing vehicle over to customer")	125
3.111	Accessories: installing	126
3.112	"TQS – Documentation of the vehicle care" checklist: checking that list is present	126
3.113	"Stock vehicle maintenance" checklist: signing and placing in vehicle wallet	126
3.114	Cleaning and care: checking that required measures have been carried out on time	126
3.115	Stock vehicle care management: deciding and recording date of next check	126
3.116	Display instruments: setting time and date	127
3.117	Manual gearbox/automatic gearbox: selecting 1st gear/park	127
3.118	Interior mirror: calibrating compass	127
3.119	Poly V-belt for ancillaries: renewing	127
3.120	Instrument cluster: resetting driver information system	127
<b>4</b>	<b>Exhaust emissions test</b>	<b>128</b>
4.1	Petrol engines: performing exhaust emissions test	128
4.2	Diesel engines: performing exhaust emissions test - up to EU5	136
4.3	Diesel engines: performing exhaust emissions test - from EU6 onwards	145
<b>5</b>	<b>Periodic technical inspection (PTI)</b>	<b>147</b>