

Contents

1	General information	1
1.1	--- Change history ---	1
1.2	Engine number	1
1.3	Vehicle identification number	4
1.4	Vehicle data sticker	4
2	Preparations	6
2.1	Vehicle: raising	6
2.2	Engine cover panel: removing and installing	8
2.3	Noise insulation: removing and installing	14
2.4	Window regulators: activating automatic open/close function	14
2.5	Vehicle diagnostic tester: connecting	14
3	Maintenance	17
3.1	Diesel particulate filter: reading out ash deposit volume	20
3.2	Event memory: reading out and erasing	21
3.3	Navigation system (MMI basic): releasing eject button and running CD for languages	21
3.4	Service interval display: resetting service	21
3.5	Transport mode: deactivating	22
3.6	Transport mode: checking activation and activating if necessary	22
3.7	Shipping mode: deactivating	23
3.8	Battery: reading out status and sending diagnostic log	23
3.9	Battery: checking electrolyte level	24
3.10	Battery: determining and recording state of charge (SOC)	26
3.11	Mirror hanger indicating defective battery: renewing battery on affected vehicles	29
3.12	Brake fluid: changing	30
3.13	Brake fluid (vehicles older than 12 months): changing	35
3.14	Brake fluid: checking fluid level	35
3.15	Brake system: checking condition of brake hoses, and checking that caps are fitted on bleeder screws	35
3.16	Brake pads: checking thickness	36
3.17	Brake discs: checking for surface rust and operating brakes to clean if necessary	37
3.18	Parking brake: releasing	38
3.19	Tyres: checking condition and wear pattern, and checking and recording tread depth	38
3.20	Tyres: checking tyre pressures and adjusting if necessary	39
3.21	Tyres (except spare wheel): checking tyre pressures and adjusting to 3.5 bar if necessary	40
3.22	Tyre Pressure Loss Indicator: storing changed tyre pressures	41
3.23	Tyre repair kit: checking that set is complete, and checking and recording expiry date	41
3.24	Wheel bolts: tightening to specified torque	41
3.25	Suspension struts on front and rear axle: removing locking elements and correctly fitting bump stops	42
3.26	Axles (front and rear): checking components for play, secure attachment and damage, and checking protective boots	44
3.27	Engine, gearbox, final drive and steering: checking for leaks and damage	48
3.28	Underbody: checking trim, wheel housing liners, side members and pipes/wiring for damage, and checking that they are properly secured	48
3.29	Roof insert: checking operation	49
3.30	Roof insert - sliding/tilting sunroof: cleaning and lubricating	49
3.31	Bonnet arrester hook: lubricating	51
3.32	Door hinges with arresters and locking cylinders: lubricating	52
3.33	Gas strut for rear lid: checking bolt connection of socket for ball-head pin	53
3.34	Windscreen/rear window washer system: checking spray pattern and adjusting if necessary	54
3.35	Wiper blades: checking for damage	55
3.36	Headlight washer system: checking operation	56
3.37	Headlights: checking for correct adjustment	56

3.38	Headlights and reversing lights, side lights, number plate lights, turn signals, hazard warning lights: checking operation	57
3.39	Luggage compartment lighting: checking operation	58
3.40	Glove box light, interior lighting and reading light: checking operation	59
3.41	Horn: checking operation	59
3.42	Passenger airbag: checking key switch on / off and setting to "on"	60
3.43	Vehicle interior: removing any objects other than those protecting interior surfaces	60
3.44	Vehicle interior and exterior: checking for and documenting any damage	60
3.45	Vehicle keys: checking operation and recording number of keys given to customer	60
3.46	Vehicle key: removing from ignition lock	61
3.47	Vehicle key(s), wheel covers and owner's literature: checking availability and recording number present	61
3.48	Sun visors: checking that they are folded up and folding up if necessary	61
3.49	Luggage compartment cover and sun blind: checking that they are rolled up and rolling up if necessary	61
3.50	Engine oil: draining	62
3.51	Engine oil: extracting	73
3.52	Engine oil: renewing oil filter	74
3.53	Engine oil: filling up	83
3.54	Engine oil: checking oil level and correcting if necessary	84
3.55	Toothed belt for camshaft drive: renewing belt and checking tensioning system and idler rollers	87
3.56	Spark plugs: renewing	87
3.57	Hydraulic system: checking fluid level	114
3.58	Coolant level: checking (fill level should be at top marking on coolant expansion tank; level may be above top marking, but not below it)	115
3.59	Air cleaner: renewing filter element and cleaning housing	118
3.60	Throttle valve module: cleaning air duct	131
3.61	Plenum chamber and water drains: checking for dirt	133
3.62	Snow screen: cleaning	135
3.63	Dust and pollen filter: renewing	135
3.64	Fuel filter: renewing	137
3.65	Fuel tank: adding fuel additive	141
3.66	Vehicle exterior: checking unprotected areas for dirt, and cleaning if necessary	142
3.67	Protective transport film and car cover: checking position and correcting if necessary	142
3.68	Protective transport film: renewing according to manufacturer's instructions	142
3.69	Car cover: renewing according to manufacturer's instructions	142
3.70	Body: checking vehicle paintwork for damage and corrosion from below and with bonnet, rear lid and doors open	143
3.71	Vehicles parked outdoors: locking	143
3.72	Vehicles parked outdoors: covering unprotected vehicles with protective transport film and car cover (not for vehicles with control number 5K0)	143
3.73	Road test	143
3.74	Stock vehicles: observing measures specified in Maintenance table for stock vehicles (see "Before handing vehicle over to customer")	144
3.75	Checklist "Documentation of cleaning and care routine": checking that list is present	144
3.76	Checklist "Documentation of cleaning and care routine": signing and placing in vehicle wallet	144
3.77	Cleaning and care: checking that required measures have been carried out on time	144
3.78	Stock vehicle care management: deciding and recording date of next check	145
3.79	Display instruments: setting time and date	145
3.80	Manual gearbox/automatic gearbox: selecting 1st gear/park	145
3.81	Automatic gearbox (multitronic): changing ATF	145
3.82	Interior mirror: calibrating compass	145
3.83	Poly V-belt for supercharger with charge air coolers: renewing	145
3.84	Poly V-belts for ancillaries: renewing	145
3.85	Poly V-belt for ancillaries and pulleys for coolant pump and power steering pump: renewing	146

3.86	Instrument cluster: resetting driver information system	146
3.87	Toothed belt for camshaft drive: renewing	146
3.88	Toothed belt for camshaft drive, and drive sprockets for camshaft, crankshaft and high-pressure pump: renewing	146
3.89	Toothed belt for camshaft drive and tensioning roller: renewing	146
4	Exhaust emissions test	147
4.1	Petrol engines: performing exhaust emissions test	147
4.2	Diesel engines: performing exhaust emissions test	154