



Contents

1	Overview of engines in the Brazilian market	1
1.1	Overview of engines for the LAM market	1
1.2	Service plans (Only for Brazil)	2
1.3	VW standards regarding engine oil and replacement intervals	3
1.4	Delivery Inspection	7
1.5	Oil Change Service (Except for Brazil) (Models ►2011)	9
1.6	Intermediary Service (Except for Brazil) (Models ►2011)	10
1.7	Inspection Service (Except for Brazil) (Models ►2011)	11
1.8	Supplementary services based on time elapsed and/or kilometers traveled (Except for Brazil) (Models ►2011)	13
1.9	Oil Change Service (Except for Brazil) (Models 2012►)	15
1.10	Preventive maintenance (Except for Brazil) (Models 2012►)	17
1.11	Oil change service (Only for Brazil 2009 to 2010 Models)	19
1.12	Preventive Maintenance (Only for Brazil 2009 to 2010 models)	20
1.13	Oil change service (Only for Brazil 2011► Models)	22
1.14	Preventive Maintenance (Only for Brazil 2011► models)	24
1.15	Service Tables (Only for Brazil 2009 to 2010 models)	25
1.16	Service Tables (Only for Brazil 1.6 l engine 2010 models)	28
1.17	Service tables for conditions of severity (Only for Brazil 2010 Models) 5.000km or 6 months	31
1.18	Service Table (Only for Brazil 1.0l engine 2010 models)	35
1.19	Service tables (Only for Brazil 2011 Models) 10,000 km or 6 months	38
1.20	Service tables for conditions of severity (Only for Brazil 2011► Models) 5.000km or 6 months	41
1.21	Service tables (Only for Brazil 2012► Models) 10,000 km or 6 months	45
1.22	Lifting the vehicle with a workshop lift and jack	49
1.23	Spark plugs: replace	50
1.24	Register the date and mileage of the next service in the "Maintenance and Guarantee" book and also on the sticker that can be fixed to the windscreen	51
1.25	Self-diagnosis: refer to the fault memory of all systems	52
1.26	Vehicle identification data	55
1.27	Engine identification letters and engine number	56
1.28	Push starting (pushing the vehicle to start)/ towing	57
1.29	Instrument panel code: change	58
1.30	Clock (if available): insert correct time	59
1.31	Fire extinguisher: check fastening and load (remove the plastic protection)	60
1.32	Power window drive automatic closing function (if available): program	60
1.33	Wheel fastening screws: retighten based on specified torque	61
1.34	Elastic Poly-V belt: replace	62
1.35	Battery: manually check the firm seating of the pole bornes	63
1.36	Battery: check with a battery testing apparatus	65
1.37	Engine oil: top off	65
1.38	Transportation protections: remove front axle spring blocking elements	66
1.39	Airbag: check for external damages	67
1.40	Windscreen and rear window wiper and washer: check for proper operation.	67
1.41	Check the cleaning additive/antifreeze concentration for the windscreen/rear window wiper/washer system and, if necessary, correct it	68
1.42	Rear window/windscreen washer: refill the reservoir and regulate the ejectors' water jet	69
1.43	Windscreen/rear window wipers: check for damages and adjust the resting position and sweep of wiper arms.	70
1.44	Tires (including spare tire): check conditions and pressure	70
1.45	Engine oil and oil draining plug and plug sealing ring: replace	72
1.46	Engine oil filter: replace	75
1.47	External (front and rear) and internal lighting: check operation	75
1.48	Engine and engine compartment components: check for damages and leaks.	75



1.49	Poly-V belt: check conditions	76
1.50	Timing belt and tensioning pulley: replace	76
1.51	Gearbox: check the oil level.	76
1.52	Gearbox and joint bellows: check for leaks and damages	76
1.53	Brake system: check visually for damages and leaks.	76
1.54	Brake discs and pads: check thickness	77
1.55	Dust and pollen filter: clean the body and replace the filtering element	82
1.56	Air filter: Clean the case and replace the filter element	82
1.57	Rear brake lining: check thickness	82
1.58	Lower floor protection: visually check for damages.	83
1.59	Maintenance interval indicator: reset	83
1.60	Radio: activate antitheft code, memorize local broadcast stations, according to the client's preference, in the memory buttons	85
1.61	Steering wheel bars: check the swivel joint gaps, mounting and state of the protection bellows.	85
1.62	Timing belt for camshaft drive: check	85
1.63	Wheel bearing cones: adjust	86
1.64	Axle articulations: check the sealing bellows for damage and leaks.	89
1.65	Cooling system: check the level and top off if necessary.	89
1.66	Power steering: check oil level	92
1.67	Timing belt: check conditions	92
1.68	Fuel filter: replace	93
1.69	Gearbox and brake system: replace brake fluid	93
1.70	Cooling system: check the level and top off if necessary.	96
1.71	Headlights: regulate the beam	97
1.72	Perform a test run	97
1.73	Glossary	98